

Report 2016-17

Faculty Convenor: Dr. Sheetal Kapoor

Student Convenors: Jasleen Kanda and Ayushi Saini

The aim of the Consumer Club at Kamala Nehru College is to educate the students to be smart consumers by making them aware about their consumer rights and redress mechanisms. We have been working to enlighten the student community to raise their voice against unfair trade practices and empower them to protect themselves and to make “consumer sovereignty” a reality. First of its kind in Delhi University, the Consumer Club was established on 29th November 2005. Its annual bulletin, ‘Awaken’ brings forth a spectrum of articles and records events organized by the club.

On 29th September, 2016 the Consumer Club invited Dr. Jasveer Singh for a talk on ‘Food Safety and Standardization’. Dr. Singh, who is currently working with Mondelez India Foods Pvt. Ltd., briefed the faculty members and students about adulteration in food by frequently elucidating real life examples and about measures which can be taken to ensure food safety.

The Club had the privilege to invite Mr. Bejon Misra, a consumer activist, on 4th October 2016, to speak about the loop holes in medical issues and how more funds should be invested and directed towards medical problems. The talk was followed by post card writing to our current PM, Shri Narendra Modi, requesting him to look into the matter and take immediate action.

Dr. Sheetal Kapoor was invited on 21st September at Miranda House, University of Delhi to give a talk on **“Comparative Testing of the Products”**.

The Consumer Club team enthusiastically participated at Consumer Mela organized by the Ministry of Consumer Affairs on 20th October 2016 at Connaught Place. The team performed ‘Nukkad Natak’ a self-written and directed play about the problems of banking consumers. The play was appreciated by the Secretary, Ministry of Consumer Affairs and the performance was repeated at the same venue in the evening. The team again performed at Dilli Haat, on 27th October 2016 and received huge rounds of applause from the general public.

Consumer Club members also celebrated the National Consumer Day on 24th December 2016 at Vigyan Bhawan and the topic for discussion this year was “Alternative Disputes Resolution for Quick Redressal of Consumer Disputes.”

The year was an eventful one and designing the new year calendars, based on some consumer advisories to empower our teaching and non teaching staff on consumer issues, has been the highlight of the Club.