

Report 2014-15

CONSUMER CLUB

Faculty Convenor: Dr. Sheetal Kapoor

Student President: Ashna

The aim of the *Consumer Club* is to educate students to act as healthy consumers by making them aware of their rights, redress mechanisms and to act as beacons for the society. The *Consumer Club* released its fourth annual bulletin, *Awaken*, which brought forth a spectrum of articles and events organized by the club. The Orientation Programme took place on 9th August 2012. The speakers were Dr. Roopa Vajpeyi (Editor Consumer Voice) and Mrs. Deepika Sur (Manager National Consumer Helpline). The focus was on the importance of being a smart woman consumer, the Consumer Protection Act, 1986 and consumer rights. *Consumidor* 2013 took place on 31st January 2013. Mr. Pankaj Agrawal (Secretary, Ministry of Consumer Affairs) was the Chief Guest on the occasion. The event constituted of events like quiz competition, poster-making, debate and *nukkad natak*. In the quiz KNC bagged all three positions, in the *nukkad natak* Maharaja Agrasen College bagged the first prize and the trophy, PG DAV College was second and Ramanujan College stood third. Gurdain Kaur Bhatia, B.A.Prog. ASPSM bagged the second prize in a debate on CSR organized by BCF at the India International Centre. Students also set up a Help Desk: made a questionnaire and tried to guide the students on how to seek redressal on common problems in the months of September and October 2013.

The aim of the Consumer Club at Kamala Nehru College is to educate the students to act as healthy consumers by making them aware about their rights and redress mechanisms and to act as beacons for the society. Consumer Club was established on 29th November 2005 and our college is the pioneer in Delhi University to launch it. Consumer Club has been regular in releasing its Annual bulletin, 'Awaken' regularly. This issue brings forth a spectrum of articles, events organized by the club. The various programmes organized by the club are as follows:

Orientation Programme was held on 31st July, 2014. Events conducted by Consumer Club this year started with the orientation Programme which was held on 31st July, 2014. Mr. Pawan Duggal graced the occasion as the Key Note Speaker. A TV discussion on misleading advertisements was shown to the students in the beginning. The Student President and Vice President of the Consumer Club Ashna

khurana and Anushya gave an informative address about the club. After that Dr Sheetal Kapoor Convenor of the Consumer Club addressed the students about the working and the events of the club. Further she invited the speaker Mr.Pawan Duggal to give a talk on Cyber Laws. Mr. Duggal is a practicing advocate in the Supreme Court and specialises in the emerging field of cyber law and e-commerce. He said that India is among the top five countries in the number of incidents of cyber crime such as ransom ware, identity theft and phishing. He also presented his views on legal aspects and cyber laws. An internationally renowned expert and authority on cyber laws, Mr. Duggal has to his credit pioneering work in the field of convergence laws. He is the founder president of the Cyber Law Asia, which is the first ever online consultancy dedicated exclusively to the field of cyber laws and e-commerce. He is also a prolific writer and speaks at numerous international cyber law forums.